

Concourse Feed Error Details

Version 3.1, Revised 1/30/18

This document describes the various error messages and possible resolutions when processing feeds in Concourse.

Please refer to the Concourse feed specification for details about proper feed construction.

General Feed Errors

Error Message	Possible Cause	Suggested Resolution
Could not open feed	No file selected	Choose the appropriate file
Bad header	Wrong feed file type selected	Ensure type and file combination is appropriate
Bad header	Header missing	Add header line
Bad header	Header malformed or incomplete	Check header format
Bad header	Header not first line	Remove rows before header
Bad footer	Footer missing	Add footer line
Bad footer	Footer malformed or incomplete	Check footer format
Bad footer	Footer not last line	Remove rows after footer
Bad row at line X	One or more columns of row X cannot be processed	See feed specific errors below
Bad row at line X: Not enough fields	Mismatch between feed header and columns of row	Check for missing columns
Bad row at line X: Too many fields	Mismatch between feed header and columns of row	Check for extra columns
Bad row at line X: No {parameter}	Data missing from row	Fill in missing value in column
Bad row at line X: <i>Other error message</i>	Varies	See feed specific errors below

System Data

User Feed Errors

Error Message	Possible Cause	Suggested Resolution
Email address exists with another user identifier	Email already exists	Select another email OR change email of conflicting user

Course Feed Errors

Error Message	Possible Cause	Suggested Resolution
Bad campus identifier	Campus not recognized	Review domain external identifiers
Bad department identifier	Department not recognized	Review domain external identifiers
Bad start date	Date not valid	Check date format
Bad end date	Date not valid	Check date format
Bad timezone	Timezone not recognized	Review available timezones
Bad clone-from identifier	Originating course not found	Check for target external course ID

Section Feed Errors

Error Message	Possible Cause	Suggested Resolution
Bad course identifier	Target course not found	Check for external course ID
Section label exists with another section identifier	Section label already exists	Select another section label OR change the label of the conflicting section

Registration Feed Errors

Error Message	Possible Cause	Suggested Resolution
Bad section identifier	Target section not found	Check for section ID
Bad user identifier	Target user not found	Check for external user ID
Bad group name	Target group not found	Review valid group names

Data Removal

Disable User Feed Errors

Error Message	Possible Cause	Suggested Resolution
User not found	Target user not found	Check for external user ID

Mark Course For Deletion Feed Errors

Error Message	Possible Cause	Suggested Resolution
Course not found	Target course not found	Check for external course ID

Drop Registration Feed Errors

Error Message	Possible Cause	Suggested Resolution
Bad section identifier	Target section not found	Check for section ID
Bad user identifier	Target user not found	Check for external user ID

Domains

Campus Feed Errors

Error Message	Possible Cause	Suggested Resolution
Campus name exists with another campus identifier	Campus already exists	Select another campus name OR change name of conflicting campus

School Feed Errors

None

Department Feed Errors

Error Message	Possible Cause	Suggested Resolution
Bad school identifier	Target school not found	Check for school ID
Cannot move schools	Department already belongs to another school	Select another department name OR remove conflicting department

Syllabus Content

Item Category Feed Errors

Error Message	Possible Cause	Suggested Resolution
Item is linked	Target item is linked to a parent template	Remove item from parent template
Course is not structured	Target course is upload-only and does not support item data	Recreate course as structured

Delete Locked Items

Remove Item Category Feed Errors

Error Message	Possible Cause	Suggested Resolution
Item is not locked	Target item is not locked	Lock item using syllabus content feed